



# IMPORTANT INFORMATION

*Thank you for purchasing a Henderson garage door*

## **Guarantee Information**

Your Henderson garage door is covered by a comprehensive guarantee. Please read the guarantee terms and conditions enclosed.

## **Caring for your garage door**

Your new garage door is an investment which will transform the appearance of your home. With a little bit of care, your Henderson garage door will serve you well and safely for many years.

## **Adding Remote Control to your door**

You can add a Henderson remote control system to this door for a touch of luxury at a surprisingly affordable price. Once you've opened your door by remote control, you'll wonder how you ever lived without it.

**HENDERSON**  
GARAGE DOORS

# Garage Door Guarantee

## GUARANTEE

■ PC Henderson Ltd offer the following warranty periods against their products:

■ 10 years offered against the integrity of the door panel for all garage doors.

■ 10 years offered against the exterior of factory fully finished Garage Doors from the following ranges:

- Steel Up and Over doors
- Sectional doors
- Roller doors
- GRP Up and Over doors
- Insulated Roller doors

■ The exterior finish of timber doors and primed steel doors is not guaranteed as these doors must be finished in accordance with the 'Caring For Your Garage Door' instruction supplied with the door. Please note that PC Henderson do not guarantee final non-factory applied finishes. The finish of GRP doors, in common with other external GRP products, may fade and discolour over time due to UV

Added Tax, prevailing when the product was purchased. It does not cover consequential damage, nor does it cover damage arising from incorrect handling, storage, installation or use, and impact or mechanical damage caused on or after delivery.

■ Any claim made against this guarantee needs to be notified to the retailer or supplier as soon as possible within the specified period, accompanied with the information shown on the label attached to the door.

■ Products are covered where installed on a domestic residence for single family occupation, which exclude commercial operations such as multi-use parking garages. Normal daily average operations must not exceed five cycles (open and close) each day.

■ Attempted repairs by non-qualified or non competent individuals shall invalidate the guarantee.

■ The guarantee for finishes applies to the weather side (exterior) only and applies only where more than 5% of the surface area is affected.



exposure. This natural effect is not covered under the Henderson guarantee.

- 2 years offered against all Mechanical Elements of the door.

- 5 years offered against garage door remote control systems, excluding handsets and consumable items such as batteries and bulbs.

- These warranties are offered subject to the following General Conditions and Exclusions.

- Warranty cover will commence from the date of supply or on new build from the date of first occupation provided that this is within a reasonable period of time. The door must be correctly installed by a competent person according to the installation instructions supplied with the door. It is also to be maintained and serviced in line with the user care and maintenance instructions provided.

- No modifications are to be made at all without prior permission from PC Henderson otherwise this will invalidate the guarantee. This guarantee does not cover regular wear and tear.

- PC Henderson will repair or replace product or components at their discretion; any items replaced become the property of PC Henderson.

- The maximum liability under this warranty shall be the purchase price, including, Value

- The door must be kept in a clean condition and free from impact damage. Exposure to harsh environment conditions such as salt spray will invalidate the guarantee. Mechanical damage caused through improper transport and fitting will invalidate the guarantee. External influences such as fire, water, alkaline solutions, acid or bird droppings are excluded from the guarantee. Incorrect or too late applied surface protection treatments will invalidate the guarantee.

- Using non PC Henderson parts without the approval of the manufacturer will invalidate the guarantee.

- Removal of the product number or making it unidentifiable will invalidate the guarantee. Henderson products are sold subject to its Standard Terms and Conditions of Sale.

- This guarantee shall only apply to goods sold against these conditions and after 1st March 2007.



# Declaration of Incorporation

DOOR TYPE	MAXIMUM WIDTH	MAXIMUM HEIGHT	MAXIMUM WEIGHT
CANOPY	2743mm (9' 0")	2286mm (7' 6")	60Kg (132 lbs)
RETRACTABLE	4876mm (16' 0")	2438mm (8' 0")	120Kg (265 lbs)
OPTIMIZER	2743mm (9' 0")	2134mm (7' 0")	70Kg (154 lbs)
SECTIONAL	5000mm (16' 5")	3000mm (9' 10")	128Kg (282 lbs)

Samples of the above doors, at the maximum sizes and weights, have been tested/checked, with regard to suitability for power operation, using Henderson's powered door-operator types: Marathon 550SL, Marathon 800SL, Sprint 550SL, Duo 650SL, Aperto 1000SL, Aperto 2000SL, Ultra S, Ultra and Ultra Excellent with a suitable connection arm, appropriate safety devices etc., all assembled and installed in accordance with the door/operator installation instructions. These doors were found to conform with EN12453.

The types of doors shown are suitable for use as a manually operated door and are also suitable for accepting powered operation unless otherwise declared. They must, however, not be put into service as a power operated door until they have been completely and safely assembled and installed, in accordance with the door and operator manufacturers instructions, with a suitable operator; a suitable connection arm and with appropriate safety devices etc., and not until the complete installation has been declared to be in conformity with the provisions of the appropriate standards.

H  
E  
N  
D  
E  
R  
S  
O  
N

# Add Remote Control to this door!



If you've ever had to leave your car on a cold, wet, windy day to fumble with your garage door keys, you can probably imagine the luxury a garage door remote control system could bring to your life. All Henderson up and over, roller and sectional doors are available with remote control so you can open your garage at the push of a button, from the comfort of your car. The door will open automatically, a light will come on in the garage to welcome you home and you can close the door behind you before leaving the safety of your car. Remote control adds perceived value and differentiation to your home and you will be pleasantly surprised by how affordable it is.

For more information about adding remote control to your Henderson garage door, please complete this card and return it to the FREEPOST address overleaf.

First Name: .....

Surname: .....

Address: .....

.....

Town: .....

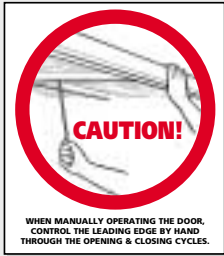
Postcode: .....

**HENDERSON**  
GARAGE DOORS

# Safe operation of your door

It is important that a garage door is safely installed and operated to minimize potential risk to people and possessions. Please ensure that you understand the following points and if in doubt please contact the installer of this door.

## Using a manual door



moving door, both internally and externally. Always fully open the door to gain access and never leave the door in a partially open position. Only permit use of this door by persons competent to use the door safely. Children should not be allowed to play with, or



Always open and close the door from a central position and control the movement of the door using both hands – do not over stretch. Always ensure that you, other people and objects are clear of the path of the

around, parts of the door that could cause injury. The user and adjacent persons should understand the way the door operates and avoid contact with parts that could cause injury

## Additional instructions on using a power operated door

Ensure that you have read and understand the instructions provided with the remote control operating system. When operating the door stand clear of all moving parts and monitor the door throughout its full operation - always remain in sight of the door during its operation. Never try to pass through the opening until the door has stopped moving. Never allow the door operation to be misused.

## Maintenance and Repairs

It is important to keep your door in a good state of repair such that it continues to operate in a satisfactory and safe manner. A competent person may undertake inspection and lubrication but it is recommended that a professional installer should fully service the door.

It is useful to log and record all service, inspection and maintenance throughout the life of the garage door. It is recommended that springs are replaced

after 20,000 operations.

## Canopy Door Anti-Drop Device

Canopy doors are fitted with a safety device to prevent doors falling in the event of component failure. If this safety device is activated it will not be possible to close the door. You must not attempt to force the door closed as this could result in damage to the door or possible injury. If the device has activated contact your installer keep people out of the vicinity of the door. Do not attempt to adjust the door, as you may inadvertently disengage the door. The door is heavy and is capable of causing serious injury.



# Caring for your garage door

Your new Henderson garage door is an investment which will transform the appearance of your home. With a little bit of care, it will serve you well for many years to come.

## OPERATING (LIFTING) GEAR

Pivot points, bearings, springs and rollers should be oiled regularly (at least every 6 months). Any tracks (along which rollers or guides run) should **not** be oiled.

Check the condition of the door operating gear regularly, with particular attention to the condition of the springs and any cables.

The spring tension may need to be adjusted as part of routine maintenance. We strongly recommend that a trained installer carries out this adjustment.

## STEEL GARAGE DOORS & FRAMES



Gloss white GRP one-piece doors are supplied in a fully finished condition and require no further painting or treatment. To help preserve the appearance it is recommended that the door is periodically washed down with warm water and a non-abrasive detergent.

To help preserve the appearance of Timber effect GRP one-piece doors a periodic dust down with a soft bristle brush followed by a wash down with warm water is recommended.

## TIMBER GARAGE DOORS

Timber is a natural product which will vary in colour and shade and expand and contract dependent on the weather conditions, causing noticeable swelling and movement at some joints. This is a natural phenomenon. All Henderson Timber doors are manufactured using only replenishable sources.

## SEALED TIMBER DOORS

Sealed Timber doors are supplied treated with Sikkens WWP560, a microporous, water repellent coating.

For lasting protection of Sealed Timber factory fitted doors, apply a single coat of Sikkens CETOL Filter 7 of applicable colour or the equivalent every 3-4 years in accordance with the manufacturer's instructions.

A solid brass handle and fascia are supplied with timber doors. Over time the lacquer coat will wear through use and exposure to the elements.



If your steel door is supplied in a factory primed finish, it will require painting with a good quality semi-gloss or matt exterior household paint and appropriate undercoat as soon as possible after installation. The primer coat is applied as a base coat only. Any marks or scratches on the primer coat should be rubbed down and painted as part of the finishing process. Before applying the paint ensure the surface of the door has been washed down using a mild solution of water and non-abrasive detergent, (such as washing up liquid). Then thoroughly wash the door with warm water a number of times removing any evidence of the detergent. Check the paint to be used on a small test area on the rear face before painting the whole door. The final door coating is not covered by the Henderson Guarantee.

Fully Factory Finished doors (one piece, roller and sectional) should require no further painting. To help preserve the appearance of the door periodically wash with warm water.

### **GRP GARAGE DOORS**



For maximum protection against rot, mildew and other moisture induced deterioration, it is important that Sealed Timber doors are immediately treated both externally and internally after installation with a minimum of two finishing coats of microporous water repellent stain. The final door coating is not covered by the Henderson Guarantee.

N.B. Sikkens WP560 is selected for its compatibility with water based and solvent based top coats, both of which are available in a wide variety of opaque and translucent decorative finishes.



### **FACTORY STAINED TIMBER DOORS**

Stained Mahogany Timber doors are supplied treated with Sikkens WP560 and finished with Sikkens SF705 (845) Mahogany. Dark Oak doors are finished with Sikkens SF705 (009) Dark Oak.



# Declaration of Incorporation

The Technical Files to cover the PC Henderson range of garage doors are held by PC Henderson Limited, and will be made available at the request of an Enforcing Authority should the need arise.

This Declaration of Incorporation has been prepared by the garage door manufacturer to signify that the accompanying garage door operator, if installed in accordance with the manufacturer's detailed instructions will meet the requirements of EN12453.

It is the responsibility of the installer to ensure that doors and garage door operators are correctly matched prior to installation. It is also the responsibility of the installer, legally described as the Responsible Person, to ensure that a suitably nominated person will confirm that the power operated door has been installed in accordance with the instructions

provided by both the door and drive unit manufacturer.

It is also the responsibility of the installing company to check after installation that the power operated door and any safety devices provided are suitable for the application and are all working satisfactorily. This will permit the nominated person to attach a CE label identifying the name of the installing company, a unique door reference number and a date of completion. The installing company should label the door and provide the documentation as specified within EN12635.

One copy of the Declaration of Conformity is to be issued to the client and one copy is to be retained by the installing company, together with the relevant two Declarations of Incorporation. In accordance with the requirements of the

Machinery Directive and the UK Supply of Machinery (Safety) Regulations, these records are to be retained on file for a period of ten years.

## **Note.**

Duplicated printed pads set out in the format of Declarations of Conformity in order to allow on site completion are available at a reasonable cost from the DSMA for both members and non-members. Alternatively, for an additional cost, a technical records file with full details of requirements and procedures for compliance, and including the necessary filing divisions, is also available.

**HENDERSON**  
GARAGE DOORS

Durham Road, Bowburn, County Durham, DH6 5NG, England.  
Tel: 0191 377 0701 Fax: 0191 377 1309  
[www.pchenderson.com](http://www.pchenderson.com)

This declaration is made by:



(V. Brockley, Managing Director)

**Add Remote Control to this garage door!**

**Freepost RM65**

P C Henderson Ltd.,  
Marketing Department,  
Durham Road,  
Bowburn,  
Co. Durham  
DH6 5BR

